

Sage Business Cloud Financials

Sage Intelligence Release Notes

1.0 Introduction

1.1 Document Purpose

This document has been created to clearly articulate updates made to the Sage Intelligence for Sage Business Cloud Financials application.

1.2 Intended Audience

This document will be of interest to users of Sage Business Cloud Financials.

1.3 Project Purpose

This project was undertaken to complete the new feature(s):

- New user interface
- Allow Sage Intelligence to be viewed in a separate tab
- Known issue update

1.4 Supported Languages

Sage Intelligence supports the following languages:

- English
- fr-CA
- fr-FR
- es-ES
- de-DE

1.5 Tested Environments

Browser	Version
Chrome (Windows Environment)	70.0.3538.77 (Official Build) (64-bit)
Edge (Windows Environment)	42.17134.1.0
Firefox (Windows Environment)	63.0

It is strongly advised to access Sage Intelligence using Google Chrome.

2.0 What's New?

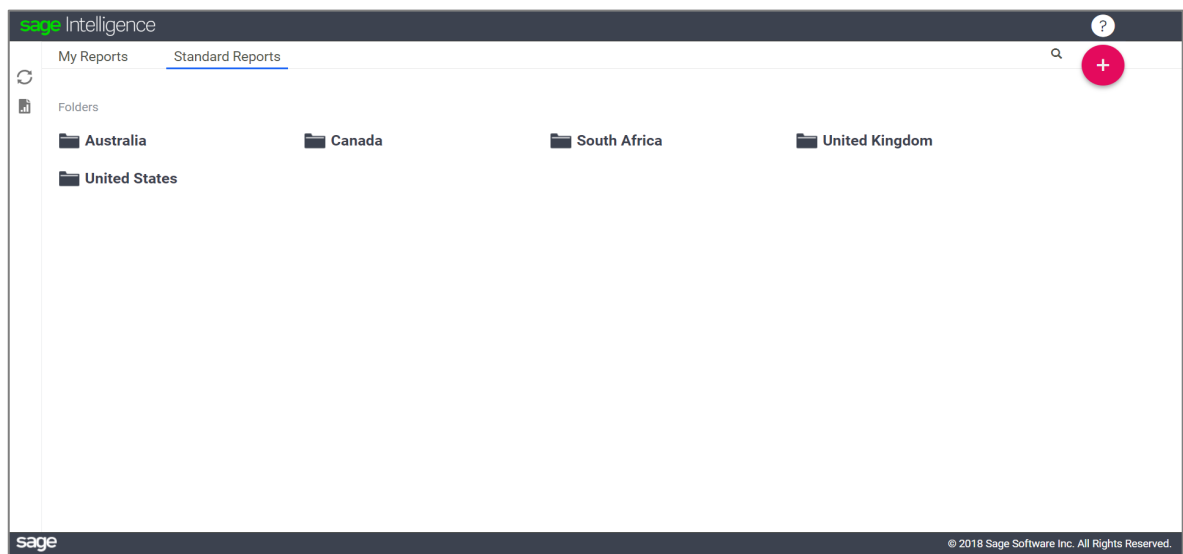
2.1 View Sage Intelligence in a Separate Browser Tab

From Sage Business Cloud Financials version 89.11.0, Sage intelligence now opens into a separate browser tab.

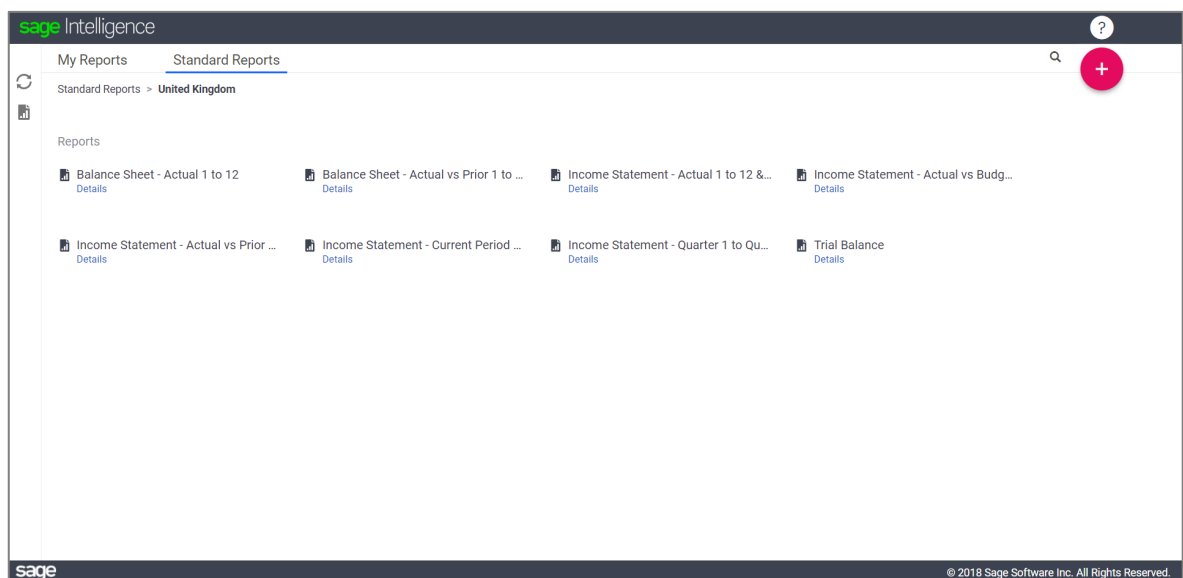
2.2 New User Interface

The new user interface has been designed to redefine the reporting solution.

First up, you'll see a redesigned report landing page that presents your reports in an attractive and easy-to-access manner. And that's just the start!



Navigate into the regional folders to see your region-specific reports.



Report Details Link

Running out a report from the new landing page is as easy as clicking on the appropriate report tile. Then, if you'd like additional details on the report, such as the description of what it provides or when it was last run, click the Details link. This will also reveal additional actions that can be applied to the report, such as run the report, copy it, or quickly add to favourites (more on that further on).

New Home for Data Load Icon

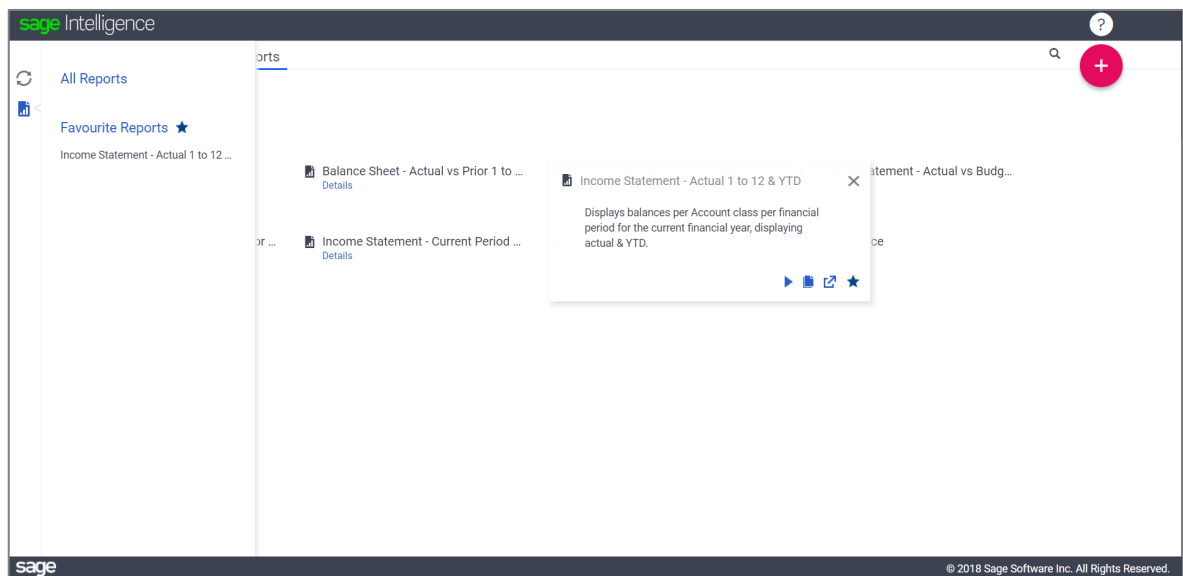
The Data Load icon has been moved to the shortcut menu on the left. From this menu, you'll be able to easily identify when your data load is in progress, when it's successful, or if it has failed.

Report Favourites

Do you have a report that you can't go a day without running out? You can now easily add it as a favourite report by simply clicking on the Favourite icon from the report details.

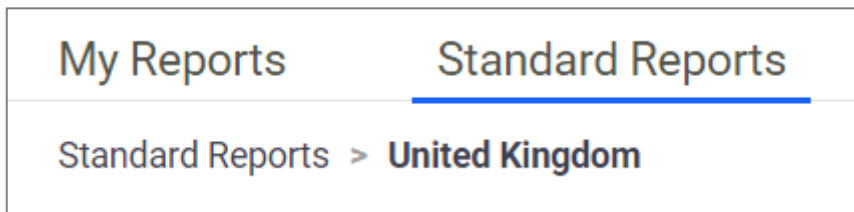


This will add your report to the Favourite Reports list in the shortcut menu on the left. To view and run your favourite reports, hover over the Report icon in the shortcut menu to expand the Favourite Reports list.



Improved Navigation

Navigation in the solution is now easier than ever before, with redesigned breadcrumbs that help you identify exactly where you are when you dive deeper into your report folders. They also assist you in placing your reports in their appropriate folders, as you'll always know which folder you are currently in.



Quick and Easy Editing of Your Report Name and Description

You can now customise a report name and description from your report page. Simply click the Details link, then click the report's name or description (which will now display a cursor while hovering over it) and start editing. Clicking away from the tile will automatically save the updated name or description.

2.3 Saving a Report Before Running

Please note that when running your report from the Report Designer, you must save the report before running it. If you have made changes, the run icon will be disabled. Save the report to enable the Run button.

Disabled (not saved):



Enabled (saved):



3.0 Fixes

3.1 Balances missing when a ledger account type is mapped to a company

Balances are now showing for ledger account types that are mapped to a company. You can now map a Sub Account, an Account and Account Class to a company, and see the respective balances in your report.

3.2 Balances missing when a sub account has null values for non-mandatory property fields

The error shown when any of the optional properties on a sub account did not contain any values has been resolved. Sage Intelligence only requires mandatory fields to contain values.

4.0 Known Issues

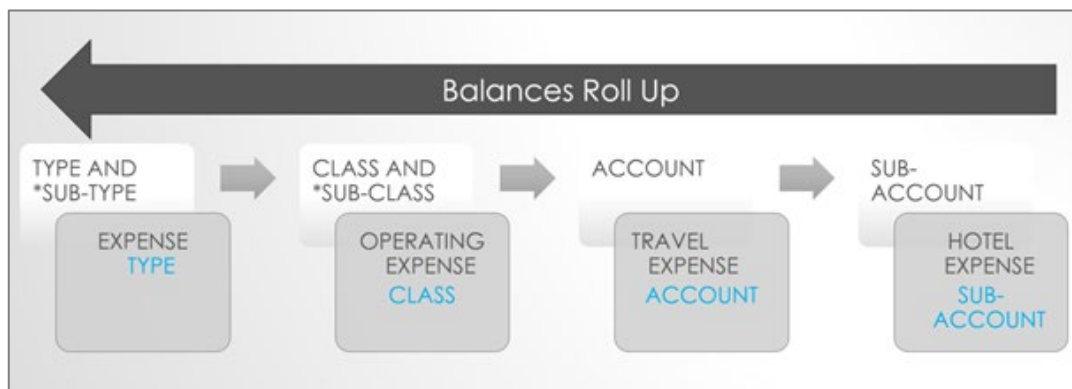
4.1 Multi-Dimensional Reporting on Single Company Only

You can currently only create reports with multiple dimensions when running reports on a single company. The dimensions set up needs to be specific to the current report's company, unless the dimension tag is global.

Please note that Multi-Dimensional Reporting is only supported for the Actual and Actual YTD Amount Types.

4.2 Sage Intelligence Reports

Sage Intelligence standard reports (ready-to-use reports) are built based on the demonstration data. Please note that if you make changes to the default Chart of Accounts for a specific legislation in Sage Financials, such as changing an Account Class name, the changes will not reflect in Sage Intelligence reports. You may need to configure and customize the report layouts to suit your specific COA configuration. Any changes to the COA will also affect all calculations, as these are based on the account classes or types in the demo data that is used.



Column Properties

Column Heading:

Column Type:

Amount Type:

Dimension Tag:

Debit/Credit:

Year:

Period:

1	2	3	4
5	6	7	8
9	10	11	12
Quarter 1	Quarter 2	Quarter 3	Quarter 4
Current Period	Prior Period		

Hide Column: ☐

OK

Column Properties

Column Heading:

Column Type:

Amount Type:

Dimension Tag:

Debit/Credit:

Year:

Period:

1	2	3	4
5	6	7	8
9	10	11	12
Quarter 1	Quarter 2	Quarter 3	Quarter 4
Current Period	Prior Period		

Hide Column: ☐

OK

4.3 Budget Layer

The budget layer will only show in the layer parameter if budgets have been created in Sage Business Cloud Financials.

Column Properties

Column Heading:

Column Type:

Amount Type:

Dimension Tag:

Layer:

Year:

Period:

1	2	3	4
5	6	7	8
9	10	11	12
Quarter 1	Quarter 2	Quarter 3	Quarter 4
Current Period	Prior Period		

Hide Column ☐

OK

4.4 Single Dimension or Company Drill-Down

The ability to drill down to balance is only available when you select a single company at run time. Selecting multiple companies on the report parameter screen and then using the drill down functionality in that report will result in an error.

There is no drill down on values that are made up of multi-dimension balances.

4.5 Drill-Down on Calculated Rows

Incorrect drill down values will display if you have added a calculated row using the Sub Account or Account Selector screen.

Account Selector

[0001 Aussteh. Einl. a. d. gez. Kap. nicht eingefordert (Aktivausweis)]
+ [0001 Land and buildings] +
[0002 Plant and machinery]

0001 Aussteh. Einl. a. d. gez. Kap. nicht eingefordert...
0001 Land and buildings
0002 Plant and machinery
0003 Office equipment
0004 Furniture and fittings
0005 Motor vehicles
0006 Computer equipment
001 Property

OK

4.6 Concurrent Users/ Accounts

It is advised not to log in with the same user account simultaneously when using Sage Intelligence for Financials. This can lead to storage issues whereby custom reports are lost/ disappear.

4.7 Calculator Issues

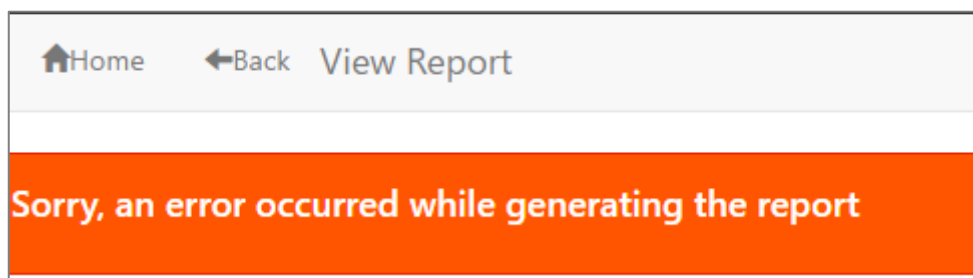
- Cannot add items to the beginning of a calculation.
- An incorrect value will be displayed when you use Sum all (clicking Σ without any rows selected), and an item within the calculation is a "Variance" value.
- Do not use "Shift" and the mouse scroll simultaneously in Internet Explorer.
- An issue occurs when you sum together rows and columns, and certain rows and columns within the sum range possess a calculation where items were divided by zero. Although it should add the other non-zero rows and columns together, it simply returns a zero value.

4.8 Variance Calculation

Use of the variance calculation as part of another calculation is not supported and will give an incorrect value. Only use Variance as the result of a calculation, for example: Actual - Budget =Variance.

4.9 Custom Reports

If you have copied an existing ready to use report or customized your own reports prior to the March release, you may get an error when generating the report. The error is caused by reports using the TTD formula or not referencing the new layer parameter. It is recommended that you use one of the new out of the box reports or rewrite that report and reference the new layer parameter.



4.10 Report changes lost if the system times out

If the system has been inactive for 57 minutes, the session will expire. This is a security feature built into the software to ensure your data is kept safe and secure.

When creating or editing a new report, if the system is left unattended for 57 minutes. Your changes will be lost. To avoid this, please ensure that you save your changes.

4.11 Special character on Export / Import

Please note if an exported report has special characters in the title (any character that is not alpha or numeric), the special characters will be changed into dashes.

If this is not suitable, please change the name of the report in the folder structure or rename the report during the import process.

4.12 Limitation on the size of the report that can be generated

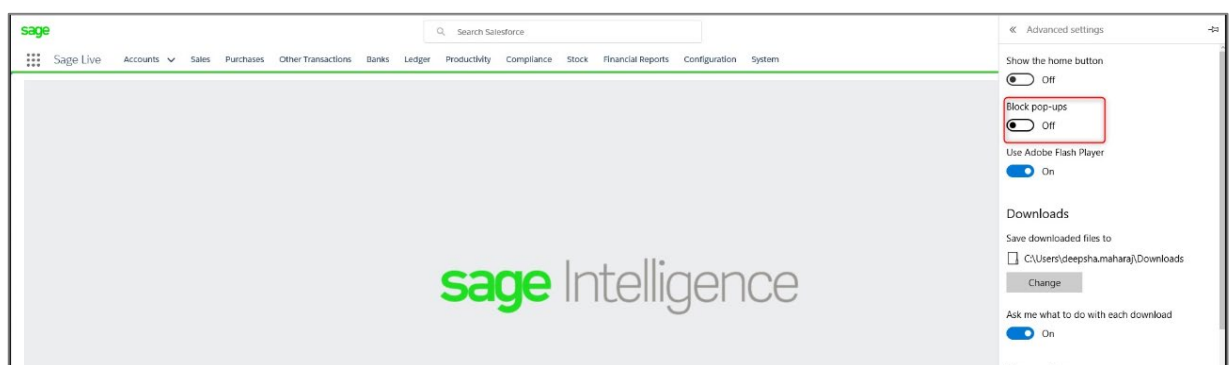
There are limitations on the size of the report that can be generated in the browser.

Larger sized reports will warn you that the report will be slow to generate.

4.13 Loading screen handling: pop up blocks

Web browser popup blocking may cause load up issues in Sage Intelligence.

Please allow pop-ups for the Sage Intelligence URL.



4.14 Quick Add Columns (Edge and Firefox Only)

You may encounter screen resolution issues when scrolling through the quick add list.

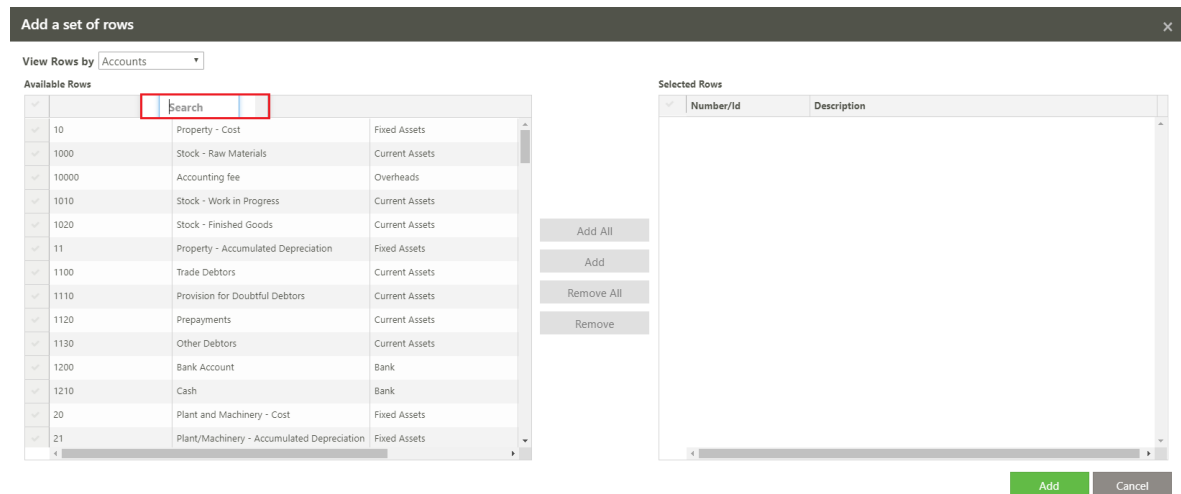
To resolve the issue, please hover your mouse over the screen.



4.15 Interrupting the data load process

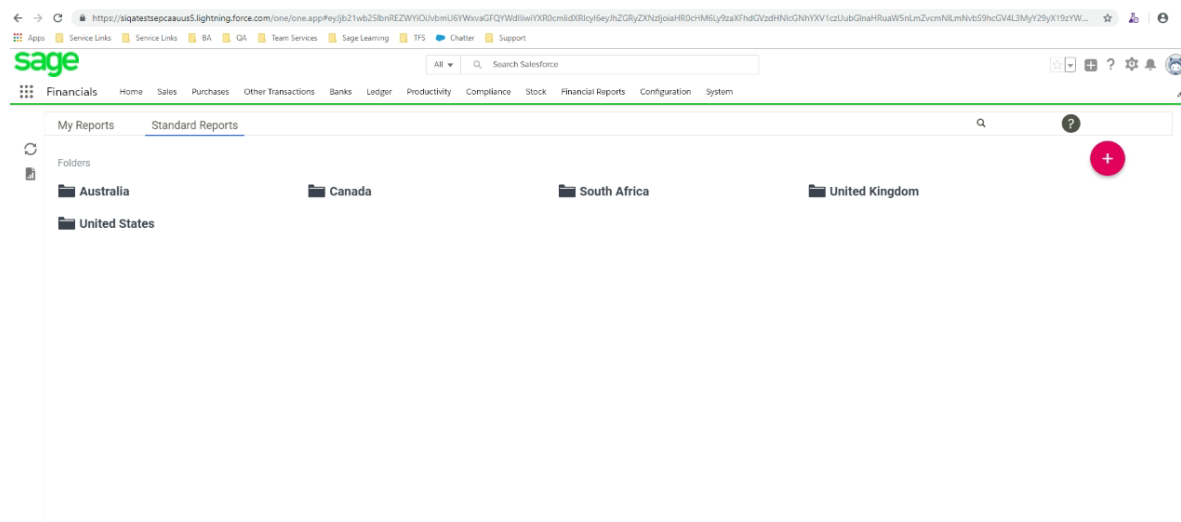
If you refresh your browser when Sage Intelligence is in the process of loading your data, it may cause an error which results in the logo to flash continuously. Please refresh your browser again (F5 is a quick keyboard shortcut) to restart the process.

4.16 Add a Set of Rows search not working



When clicking on a column header's filter icon, in the Available Rows grid of the Add a Set of Rows screen, the context menu does not display.

4.17 Within-iframe specific bugs



If you have not installed version 89.11.0 of SBC Financials, you will still be viewing Sage Intelligence within an iframe and may see the following bugs:

- 1 - Misalignment of certain controls (Search Icon, Help Icon)
- 2 - Overlapping of Options Menu on Report Details and Help
- 3 - Collapse button hidden on the Report viewer screen
- 4 - Side Bar flickering when the report running out (Microsoft Edge browser).
- 5 - Browser text control suggestions do not appear below the textboxes but overlap instead.